



Artificial Intelligence Use

Artificial intelligence is profoundly transforming various sectors, including the financial industry, by optimizing operational processes, strengthening risk management, and detecting unusual activities, among others. However, this accelerated growth also brings new challenges in terms of information security, data integrity, and regulatory compliance. Therefore, it is essential to have solid and updated policies that govern the responsible and ethical use of AI. These policies not only protect digital assets and institutional reputation but also strengthen market confidence in the transparency and robustness of our operations.

Aware of this, at Grupo BMV we have developed the **Policy for the Use of Artificial Intelligence**, which aims to establish a framework for the appropriate, secure, ethical, and responsible use of Artificial Intelligence (AI) tools within our company. This policy is aligned with our Code of Ethics and Conduct, the Information Security regulatory framework, and the Policy for the Management of Electronic Documents and Information.

In summary, the Policy addresses the following key aspects:

- **Exclusive use of authorized platforms:** Only AI tools approved by the Information Security Directorate and the Technology General Directorate of Grupo BMV are permitted.
- **Prohibition of unauthorized use:** It is strictly forbidden to input Grupo BMV information into unauthorized AI platforms, including personal devices.
- **Individual responsibility:** Each employee is responsible for the ethical, secure, and confidential use of information processed through AI.
- **Validation of results:** Users must review and contextualize AI-generated results, avoiding decisions based solely on them.
- **Data protection:** Security, confidentiality, and privacy guidelines must be strictly followed, including the protection of personal data.
- **Traceability:** Platforms must maintain usage logs that may be reviewed by the Information Security, Technology, and Compliance departments.
- **Incident management:** Any critical error, anomalous behavior, or security incident must be reported immediately to the Service Desk.
- **Validity and review:** The policy comes into effect on June 2, 2025.

Compliance with this policy is mandatory for all Grupo BMV employees. It has been distributed through official internal channels and can be consulted in the Policies and Guidelines section of the **Employee Portal/Intranet**.

Furthermore, in 2024, the Information Security Awareness Campaign began to cover Artificial Intelligence use. This initiative aimed to sensitize employees to the topic, empowering them with practical decision-making tools.

